## **Quality Policy**

It is the policy of Network Scaffolding Contractors Ltd to provide customers with professional scaffolding designs and services that are to the agreed standard, specification, on time and to the agreed price.

It is the goal of Network Scaffolding Contractors Ltd is to provide a level of response, service and customer care that delivers complete satisfaction in all respects both to suppliers and customers.

Top management is committed to:

- Compliance with the requirements of the quality management system.
- Continual improvement of the effectiveness of the quality management system.
- Continual registration to ISO 9001:2015
- Ensuring that the quality policy is communicated and understood throughout the organisation.
- Ensuring that the quality policy is reviewed for continuing suitability.
- Ensuring that measurable quality objectives are established.

The quality policy and quality objectives are reviewed for continuing suitability during management review on an annual basis.

Stephen Guthrie Managing Director 11<sup>th</sup> January 2024